

# JLT Sport Personal Injury Claim Form

Australian Football National Risk Protection Programme



## Important Information

### Who should use this claim form?

You should complete this form if:

- Insured** - You are a player, umpire, official or volunteer (Insured Person) of a League/Club (the Insured) covered within the AFL National Risk Protection Programme; and
- Injured** - You sustained an accidental injury during the Policy Period whilst actually participating in a sanctioned football-related event/activity; and
- Non-Medicare** - You are likely to incur or have incurred medical costs that are not listed on the Medicare Benefits Scheme

Before completing this form, ensure you are familiar with the Product Disclosure Statement (PDS) available on JLT Sport's web site [www.jltsport.com.au/afl](http://www.jltsport.com.au/afl).

### What is covered?

The AFL National Risk Protection Programme's Personal Accident cover provides some reimbursement for Non-Medicare Medical costs and/or Loss of Income cover for 12 months from the date of injury.

Loss of Income Cover is not automatically provided. If you are considering a Loss of Income claim, please check that your club has purchased Loss of Income cover before completing Section C.

Commonwealth Legislation prevents reimbursement of Medicare costs including the Medicare Gap. Non-Medicare Medical Benefits are covered up to the limits outlined below.

Please refer to JLT Sport's web site for the Product Disclosure Statement (PDS).

### Bronze, Silver, Gold or Platinum?

The following table outlines the reimbursement capacity for the various cover levels within the AFL National Risk Protection Programme.

	Bronze (Basic Cover)	Silver	Gold	Platinum
Non-Medicare Medical Costs	50% Reimbursed	75% Reimbursed	90% Reimbursed	90% Reimbursed
	\$2,000 max. per claim	\$2,500 max. per claim	\$3,500 max. per claim	\$7,500 max. per claim
	\$100 excess per claim	\$75 excess per claim	\$50 excess per claim	\$50 excess per claim

All clubs receive, at least, the minimum Non-Medicare Medical Benefits cover (Bronze) at the commencement of each period of cover. Clubs/Leagues may choose to upgrade to a higher level of cover for an additional premium. Upgraded cover is valid only from the date of purchase.

If you do not know what level your club has purchased for this period of cover, please contact your club and/or league for details.

### What is NOT covered?

The following examples demonstrate some areas not covered by the Personal Accident cover:

- Medicare items (see below);
- the Medicare Gap (see below);
- Injuries sustained whilst playing against medical advice.

Please refer to JLT Sport's web site for the Product Disclosure Statement (PDS) for further details.

### What does "Non-Medicare" mean?

Medicare is a Commonwealth Government programme that provides free or subsidised treatment from medical professionals such as doctors and specialists. The Medicare Benefits Scheme (MBS) lists the items that are eligible for a Medicare rebate.

Sometimes, your doctor or specialist may charge more than the Medicare rebate, which may leave you with out-of-pocket expenses. This is commonly called the "Medicare Gap".

Section 126 of The Health Insurance Act 1973 (Cth) does not permit the Insurer or the JLT Trustee to reimburse any part of a Medicare Item (this includes the Medicare Gap).

This means that if your treatment is listed on the Medicare Benefits Scheme, it is not claimable through the AFL National Risk Protection Programme. For further information about Medicare please visit [www.health.gov.au](http://www.health.gov.au) or [www.medicare.gov.au](http://www.medicare.gov.au)

Please note: some Private Health Funds may offer Medicare Gap Insurance Cover. JLT Sport is not a Private Health Fund, nor do we offer Private Health Insurance.

## Important Information

Claim Conditions

Section A:  
Claimant's Details

Section B:  
Club Declaration

Section C:  
Loss of Income

Section D:  
Physician's Report

### WHAT'S COVERED?

#### NON-MEDICARE EXAMPLES:

Ambulance

Physiotherapist

Dental

Private Hospital Accom.

Chiropractor

### WHAT'S NOT COVERED?

#### MEDICARE EXAMPLES:

Doctor

Surgeon

Surgeon's Assistant

Anaesthetist

X-Rays

Public Hospitals

Send completed forms to:

**ECHELON CLAIMS SERVICES**

GPO Box 1693

Adelaide, SA 5001

Or

Fax: (08) 8235 6450

**Claims Enquiries:**

Phone: 1800 640 009

[www.jltsport.com.au](http://www.jltsport.com.au)

# JLT Sport Personal Injury Claim Form

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## Claim Conditions

### How to lodge a Personal Injury Claim:

1. Complete ALL sections of the Personal Injury Claim Form
  - o Your claim form may be returned if there is important information missing
  - o For assistance, please contact Echelon on 1800 640 009
2. Send your completed claim form to Echelon within 180 days from the date of injury
  - o **Do not** wait until your treatments have concluded before you lodge your claim
  - o You can lodge your claim even if you have no out of pocket expenses
3. Echelon will confirm receipt of your claim and provide you with a claim number, or contact you should they require further information
4. Once you have received your Claim Number, you can forward further Non-Medicare Medical receipts to Echelon as your treatment continues (for up to 12 months from the date of injury).

### What should I send with my claim?

**Receipts** - If you have already undertaken treatments for your injury and incurred Non-Medicare Medical costs please submit your receipts to Echelon.

**Retain a copy** - Please submit only original receipts to Echelon. We recommend you retain a copy of all receipts and your Claim Form for your records.

**Private Health Insurance (if applicable)** – Please claim through your Private Health Fund first and then send Echelon a copy of your Private Health rebate advice.

### Claims Conditions:

Written notice containing full particulars of your injury (as per this Claim Form) must be submitted to Echelon within 180 days from the date of injury.

Subject to the Trustee's discretion and/or the Insurance Contracts Act 1984, any treatment must be completed within 12 calendar months from the date of injury.

All certificates and evidence required by Echelon must be provided by you upon request and at your expense (if applicable).

### Who is Echelon?

Echelon Australia Pty Ltd (Echelon) is a wholly owned subsidiary of JLT. Echelon is the appointed claims management group for all Personal Injury claims on behalf of the Insurer and the Trustee of the AFL National Risk Protection Programme.

### Who is JLT Sport?

JLT Sport is the appointed broker for the AFL National Risk Protection Programme. As a division of Jardine Lloyd Thompson Pty Ltd, JLT Sport is Australia's leading provider of insurance and risk protection for the sport, recreation and fitness industries

### Privacy:

We, JLT (including our subsidiaries and related entities), collect, store and use your personal details in accordance with the Privacy Act 1988 (and subsequent amendments).

We are collecting the information herein principally for the purpose of processing your Personal Injury Claim. Other purposes include providing risk management advice and statistical analyses to your sport.

By providing the information requested in this document, you agree to us collecting, using and disclosing your personal information as outlined in our Collection Statement available via [www.jltsport.com.au](http://www.jltsport.com.au)

If you do not provide all or part of the information requested, we may not be able to process your application or you may prejudice your insurance cover.

You have the right to request access to, and correct, any personal information that we hold about you, subject to the provisions of the Privacy Act 1988.

To assist us in maintaining correct records we ask you to inform us of any changes to in your personal information provided, as they occur.

If you provide us with personal information about other individuals, you must ensure that those persons have been made aware of the conditions herein. Where the information relates to health or other sensitive information as defined in the Privacy Act 1988, you must obtain it with the individual's consent.

Our Privacy Policy is available upon request or you can access it anytime via our web site [www.jltsport.com.au](http://www.jltsport.com.au)

Important Information

### Claim Conditions

Section A:  
Claimant's Details

Section B:  
Club Declaration

Section C:  
Loss of Income

Section D:  
Physician's Report

Complete ALL sections

Send within 180 Days

Don't wait for treatment

Retain copies of all receipts

Retain a copy of your claim

Send completed forms to:

**ECHELON CLAIMS SERVICES**

GPO Box 1693

Adelaide, SA 5001

Or

Fax: (08) 8235 6450

**Claims Enquiries:**

Phone: 1800 640 009

[www.jltsport.com.au](http://www.jltsport.com.au)

# JLT Sport Personal Injury Claim Form

Australian Football National Risk Protection Programme



## Section A: Claimant's Details

### PERSONAL INFORMATION:

Claimant's Name: \_\_\_\_\_  
First Name \_\_\_\_\_ Surname \_\_\_\_\_

Postal Address: \_\_\_\_\_  
Street Address \_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_

Occupation: \_\_\_\_\_

Contact Details: \_\_\_\_\_  
Email Address \_\_\_\_\_ Phone Number (Bus. Hours) \_\_\_\_\_

Personal Details: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  Male  Female \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ AM / PM  
Date of Birth \_\_\_\_\_ Gender \_\_\_\_\_ Date of Injury \_\_\_\_\_ Time of Injury \_\_\_\_\_

Club Name: \_\_\_\_\_

League Name: \_\_\_\_\_

Describe your injury and how it happened (please attached additional pages if required):

### INJURY RESEARCH DATA:

Session:  Playing  Training  Travelling  Event  Other  Warm up/down

Location:  Indoor  Outdoor

Injured Person:  Player  Umpire  Official  Trainer  Other

Grade:  Senior  Junior  Not Applicable

Surface Type:  Asphalt  Concrete  Grass  Indoor  Timber  Synthetic Grass

Weather Conditions:  Fine  Rain  Extreme Heat  Extreme Cold

Surface Conditions:  Wet  Dry  Muddy  Indoor  Other

Period:  1<sup>st</sup>  2<sup>nd</sup>  3<sup>rd</sup>  4<sup>th</sup>  Other

Resumption date(s): \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
When will you resume WORK? \_\_\_\_\_ When will you resume TRAINING? \_\_\_\_\_ When will you resume PLAYING? \_\_\_\_\_

Private Health Cover:  Yes  No  
Do you have Private Health Insurance? \_\_\_\_\_ If YES, what is the name of your Private Health Insurance Provider? \_\_\_\_\_

Private Health Coverage:  Dental  Physiotherapy  Ambulance  Hospital

Ambulance Membership:  Yes  No

### PAYMENT DETAILS:

EFT Payee Details: \_\_\_\_\_  
Bank \_\_\_\_\_ Name on Account \_\_\_\_\_ BSB \_\_\_\_\_ Account Number \_\_\_\_\_

### CLAIMANT DECLARATION:

- By signing the declaration below, you confirm and agree to the following:
- A. The injury was sustained accidentally during a football activity and is not a pre-existing illness or condition.
  - B. You have viewed, read and understood the Product Disclosure Statement (PDS) at [www.jltsport.com.au/afi](http://www.jltsport.com.au/afi).
  - C. You understand that the Health Insurance Act 1973 (Cth) prohibits the Trustee and Insurer from reimbursing costs that are registered with Medicare (including the Medicare Gap).
  - D. You acknowledge and agree to the information contained herein (including personal information) being shared with authorised members of JLT, the insurer, the Trustee and the Claims Managers.
  - E. You authorise any hospital, physician or other person who has attended to your injury, or any employer, to furnish JLT's representatives with any and all information with respect to your sickness or injury, medical history, consultation, prescriptions, treatments, copies of all hospital or medical records and copies of employment records.
  - F. You agree that a photocopy or electronic version of this authorisation shall be considered as effective and valid as the original.
  - G. You declare that the forgoing particulars are true and accurate in every detail. You agree that if you have made, or shall make, in any further declaration regarding this injury, any false or fraudulent statements or suppress or conceal or falsely state any material whatsoever, the covers shall be void and all rights to recover there under for past or future injuries shall be forfeited.

Claimant's Signature\* \_\_\_\_\_

\*Parent or Guardian if under 18 years

Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

Important Information

Claim Conditions

**Section A:**  
Claimant's Details

Section B:  
Club Declaration

Section C:  
Loss of Income

Section D:  
Physician's Report

Send completed forms to:

**ECHELON CLAIMS SERVICES**

GPO Box 1693

Adelaide, SA 5001

Or

Fax: (08) 8235 6450

**Claims Enquiries:**

Phone: 1800 640 009

[www.jltsport.com.au](http://www.jltsport.com.au)

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## Section B: Club Declaration

### CLUB DETAILS:

Claimant's Name: \_\_\_\_\_  
First Name Surname

Club Name: \_\_\_\_\_

Club Contact: \_\_\_\_\_  
Club Contact Person Position within Club

Contact Details: \_\_\_\_\_  
Contact Phone Number Email Address

League Name: \_\_\_\_\_

Registration Details:  Yes  No  
Is the Club Registered for this Period of Cover? (This claim will not be able to be accepted until online registration has occurred)

Non-Medicare Cover:  Bronze (50%)  Silver (75%)  Gold (90%)  Platinum (90%)  
If known > What Cover Level has the Club purchased for this Period of Cover? (Optional – if unsure, please leave blank)

Loss of Income Cover:  Yes  No \$ \_\_\_\_\_ Per week  
If known > Has the Club purchased Loss of Income this year? If YES, what is weekly limit purchased by the Club (if known)?

### INJURY DETAILS:

Date/Time: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_ AM PM  
Date of Injury Time of Injury

Circumstances:  Playing  Training  Travelling  Other

Opposition Club Name: \_\_\_\_\_  
If applicable

Ground/Location: \_\_\_\_\_  
Where did the injury occur?

Resumption date(s):  Yes  No \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Has the Claimant returned to TRAINING? If YES, date Claimant returned?

Yes  No \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Has the Claimant returned to COMPETITION? If YES, date Claimant returned?

### CLUB DECLARATION:

By signing the declaration below, you confirm and agree to the following:

- You are an authorised representative of, and you are acting on behalf of, the Claimant's Club or League (as above).
- After reasonable inquiry, you confirm the injury details supplied herein are true and accurate.
- You declare the Claimant's injury was sustained accidentally during the football activity noted above and is not a pre-existing illness or condition.
- You understand that registering your club with JLT Sport is a requirement of the AFL National Risk Protection Programme for each Period of Cover.
- You confirm the club's level of cover as per the details provided above.

Club Representative's Signature: \_\_\_\_\_ Date: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_

### Important Information for Clubs/Leagues:

The following table outlines the reimbursement capacity for the various levels within the AFL National Risk Protection Programme.

	Bronze (Basic Cover)	Silver	Gold	Platinum
Non-Medicare Medical Costs	50% Reimbursed	75% Reimbursed	90% Reimbursed	90% Reimbursed
	\$2,000 max. per claim	\$2,500 max. per claim	\$3,500 max. per claim	\$7,500 max. per claim
	\$100 excess per claim	\$75 excess per claim	\$50 excess per claim	\$50 excess per claim

All clubs receive, at least, the minimum cover (Bronze) at the commencement of each Period of Cover. Clubs/Leagues may upgrade to a higher level of cover for an additional premium. Upgraded cover is valid only from the date of purchase. It is the responsibility of clubs to be aware and maintain details of their cover level.

Loss of Income is not an automatic cover within the AFL National Risk Protection Programme. Clubs may purchase this additional cover for an additional premium. If your club has not purchased Loss of Income Cover, claimants from your club will not be eligible to lodge a loss of income claim through JLT Sport.

For Upgrade and Coverage details, please refer to JLT Sport's web site.

[www.jltssport.com.au/af1](http://www.jltssport.com.au/af1)

Important Information

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All clubs must register with JLT Sport each year

Clubs failing to register may incur delays for claimants

To register your club please visit [www.jltssport.com.au/af1](http://www.jltssport.com.au/af1)

Send completed forms to:

**ECHELON CLAIMS SERVICES**

GPO Box 1693

Adelaide, SA 5001

Or

Fax: (08) 8235 6450

Claims Enquiries:

Phone: 1800 640 009

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## Section C: Loss of Income

### TO BE COMPLETED BY THE CLAIMANT:

Do you wish to claim Loss of Income Benefits?  Yes  No If NO, proceed to SECTION D

If you are NOT claiming Loss of Income Benefits please do not complete this section. Please proceed to Section D.

If you wish to claim Loss of Income Benefits, ensure your club has purchased Loss of Income Cover for this Period of Cover.

Please obtain details of your club's Loss of Income Cover before completing the following questions.

Has your club purchased Loss of Income this year?  Yes  No \$ \_\_\_\_\_ Per week

If YES, what is weekly limit purchased by the Club?

Can you claim compensation from any other policy that includes loss of income benefits (such as Workers Compensation)?  Yes  No

Have you ever made previous claims in respect to a personal accident insurance policy or plan?  Yes  No

Have you engaged in any other income earning employment since you became injured?  Yes  No

### TO BE COMPLETED BY THE CLAIMANT'S EMPLOYER (OR ACCOUNTANT IF SELF-EMPLOYED):

Claimant's Name:

First Name

Surname

Employer/Business:

Employer/Company Name

Contact Person

Postal Address:

Street Address

State

Postcode

Contact Details:

Email Address

Phone (Bus. Hours)

Mobile

Employment Status:  Full Time  Part Time  Casual  Self Employed

Employment Details:

\$

\$

/ /

Employee's NET weekly salary

Employee's GROSS week salary

Date Employee commenced with company.

If Self-Employed or Casual, please provide average weekly salary based on 12 month period directly prior to injury.

Injury Details:

/ /

/ /

Date employee ceased work

Date expected to resume duties

Returned to Work:

Yes  No

/ /

Has the Employee returned to work?

If YES, what date did the Employee return?

Salary Received:

Yes  No

If YES, what for?

During the period of incapacity, has the employee received a salary?

Sick Leave:  Yes  No from / / to / /

Annual Leave:  Yes  No from / / to / /

Other:  Yes  No from / / to / /

Net of business expenses, personal deductions and income tax; excludes bonuses, commissions and all other allowances.

Excludes income derived from playing sport.

### EMPLOYER'S DECLARATION:

By signing the declaration below, you confirm and agree to the following:

- You are the Claimant's current employer (or accountant if the claimant is self-employed),
- After reasonable inquiry, you confirm the employment and salary details supplied herein are true and accurate,
- You will supply upon request any further information as required for the determination of this claim.

Employer's Signature:

\* Accountant's signature (if claimant is self-employed)

Date:

For more information, please refer to JLT Sport's web site:

[www.jltsport.com.au/afl](http://www.jltsport.com.au/afl)

Important Information

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**Section C:  
Loss of Income**

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Please check your that your club has purchased Loss of Income Cover

Send completed forms to:

**ECHELON CLAIMS SERVICES**

GPO Box 1693

Adelaide, SA 5001

Or

Fax: (08) 8235 6450

Claims Enquiries:

Phone: 1800 640 009

[www.jltsport.com.au](http://www.jltsport.com.au)

# JLT Sport Personal Injury Claim Form

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## Section D: Physician's Report

**This section must be completed (in full) by your attending physician.  
An attending physician includes a general practitioner, physiotherapist, chiropractor or dentist.**

**THIS SECTION MUST BE COMPLETED WITHOUT EXPENSE TO JLT SPORT**

### PHYSICIAN'S REPORT

Claimant's Name: \_\_\_\_\_  
First Name \_\_\_\_\_ Surname \_\_\_\_\_

Physician's Details: \_\_\_\_\_  
Physician's Name \_\_\_\_\_ Phone Number \_\_\_\_\_

Injury Consultation: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Date of Injury \_\_\_\_\_ Date of Consultation \_\_\_\_\_

Diagnosis/History of injury:  
\_\_\_\_\_  
\_\_\_\_\_

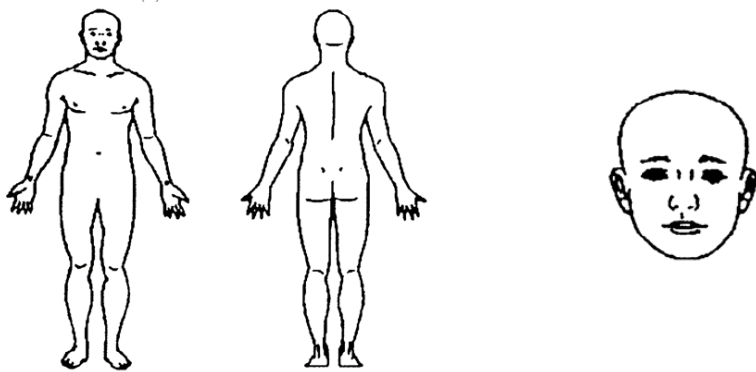
Injury Location:

Ankle     Arm     Dental     Facial     Foot

Hand     Head     Internal     Knee     Lower Leg

Shoulder     Spinal     Torso     Upper Leg

Please mark (x) the anatomical location below:



Injury Type:

Amputation     Bruising     Concussion     Cut     Death

Dental     Dislocation     Fracture/Break     Rupture     Sprain

Strain     Fatigue/Debilitation

First Medical Treatment: \_\_\_\_\_ / \_\_\_\_\_ / \_\_\_\_\_  
Date of treatment \_\_\_\_\_ Name of attending physician \_\_\_\_\_

Do you consider the Claimant's injury to be a NEW injury?     Yes     No

Do you consider the Claimant's injury to a recurrence of a previous injury?     Yes     No

If YES, please provide details and a description:  
\_\_\_\_\_  
\_\_\_\_\_

Does the Claimant have any congenital defects or chronic diseases?     Yes     No

If YES, please provide details and a description (dates, name of treating doctor, etc):  
\_\_\_\_\_  
\_\_\_\_\_

Please continue to Page 7.

Important Information

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Australian Football National Risk Protection Programme



## Section D: Physician's Report

### PHYSICIAN'S REPORT (continued)

Have you referred the patient to any other services or treatment?  Yes  No

If YES, please provide details below:

Physiotherapy:  Yes  No

\_\_\_\_\_  
If YES, approx. number of treatments required.

Chiropractics:  Yes  No

\_\_\_\_\_  
If YES, approx. number of treatments required.

Surgery:  Yes  No

\_\_\_\_\_  
If YES, please provide details

Other:  Yes  No

\_\_\_\_\_  
If YES, please provide details

Has the Claimant been able to do any work since the injury occurred?  Yes  No

What date do you advise the Claimant to return to playing Football?

If YES, please provide details

\_\_\_\_ / \_\_\_\_ / \_\_\_\_

### PHYSICIAN'S DECLARATION:

By signing the declaration below, you confirm and agree to the following:

- A. You have examined the Claimant's injury as described on this form;
- B. You declare that all information provided by you and supplied herein is true and accurate.

Physician's Signature:

Date:

### LOSS OF INCOME CLAIMS ONLY

*The following Incapacity to Work Statement must be completed by a qualified Medical Practitioner (i.e. General Practitioner, Surgeon or a Specialist). It will not be accepted if completed by a Physiotherapist, Chiropractor, etc.*

### INCAPACITY TO WORK STATEMENT:

I, \_\_\_\_\_ examined \_\_\_\_\_ on \_\_\_\_ / \_\_\_\_ / \_\_\_\_  
Medical Practitioner's Name Claimant's Name Date of examination

In my opinion, this person is/has been unfit to work from \_\_\_\_ / \_\_\_\_ / \_\_\_\_ to \_\_\_\_ / \_\_\_\_ / \_\_\_\_ inclusive.  
First day of incapacity Last day of incapacity

Please provide any further comments in regard to your assessment of the injury/condition?

By signing the declaration below, you confirm and agree to the following:

- A. You have examined the Claimant's injury as described on this form;
- B. You declare that all information provided by you and supplied herein is true and accurate.

Medical Practitioner's Signature:

Date:

For more information, please refer to JLT Sport's web site:

[www.jltsport.com.au/afl](http://www.jltsport.com.au/afl)



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